

Helping Hand: Healthcare Financial Navigation Lets You Know Before You Owe

Our Wake Forest Baptist Health promise to care for you and keep you safe isn't just about your clinical care – it includes your financial health, too.

We understand that meeting your health needs financially can be complicated, especially without insurance. As your healthcare partner, we can be your guide to more than great healthcare – we can also connect you to funding resources and a payment plan that's right for you. We want you to know the cost of healthcare before you receive care from us so there are no surprises. Your peace of mind matters at Wake Forest Baptist Health.



Our Financial Counseling team would like to connect with you before you schedule your next appointment so that your financial counseling partner can provide estimates based on any discounts you're eligible for, identify government coverage or other programs you may qualify for, and create reasonable, no-interest payment plans. You may meet by phone or in person.

If you prefer to schedule an elective appointment before you complete financial counseling, a pre-paid deposit for the visit is required (\$75 for returning patients and \$100 for new patients). You may pay this deposit by phone with a credit or debit card, or in cash at the specific clinic location where you are seeking an appointment. Your appointment will then be scheduled for the first available date that works for you.

We also can connect you with a healthcare clinic that provides services at lower or no cost if that works better for you.

Please note that appointments for Obstetrical/Maternal/Fetal/Newborn care and follow-up visits for care provided by a Wake Forest Baptist Emergency Department, Inpatient or Surgical Service will be scheduled at the same time we schedule you for financial counseling.

Thank you for choosing Wake Forest Baptist Health and letting us help you plan for your healthcare costs. Call for your consultation with our financial counselor at (336) 716-0681.